國立中正大學企業管理學系學士班教學大綱 114 學年度第1 學期

科目編號:5202009 (Class A)授課老師:陳世彬 (Shih-Pin Chen)科目名稱:管理科學概論研究室:R445, College of Management

英文譯名:Introduction to Management Science 校內分機:34302

修別/學分數:必修/3 E-mail: chensp@ccu.edu.tw

Office hours: Wed 9:10-10:00, Fri 9:10-10:00

Course Objective [Learning goal: problem-solving and logical thinking]

This course introduces the modeling processes and solution procedures of scientific decision-making in Management Science (Operations Research), focusing on those commonly used in business analytics and management problem-solving. The fundamental concepts underlying solution methods, as well as their managerial implications, will be emphasized. The course is intended to be both interesting and informative.

Textbook

- 1. Class notes written by the instructor.
- 2. Camm, J.D., Cochran, J.J., Fry, M.J., Ohlmann, J.W., Anderson, D.R., Sweeney, D.J., and Williams, T.A., 2023, An Introduction to Management Science: Quantitative Approaches to Decision Making, 16th Edition, Cengage Learning.

Course Outline

Week (Date)	Topic	Text
1 (9/10, 9/12)	Course description/Introduction to Management	Chan 1
	Science – The Science of Better	Chap 1
2 (9/17, 9/19)		
3 (9/24, 9/26)	Linear Programming (LP), Computer Solutions,	Chap 2-5, 17,
4 (10/1, 10/3)	and Applications	18
5 (10/8, 10/10*)		
6 (10/15, 10/17)	Introduction to Transportation Problems (TP)	Chan 6 0 10
7 (10/22, 10/24)	TP	Chap 6, 9, 19, 20
8 (10/29, 10/31)	TP/Introduction to Network Analysis	20
9 (11/5, 11/7)	Midterm Exam/Introduction to Integer Linear	Chan 7
	Programming (ILP)	Chap 7
10 (11/12, 11/14)	Introduction to Decision Analysis/ Introduction to	Chap 12 14 16
	Stochastic Processes	Chap 13, 14, 16
11 (11/19, 11/21)		
12 (11/26, 11/28)	Queueing Systems and Applications	Chap 11
13 (12/3, 12/5)		
14 (12/10, 12/12)		
15 (12/17, 12/19)	Introduction to Inventory Systems	Chap 10
16 (12/24, 12/26)		
17 (12/31, 1/2)	Final Exam	
18 (1/7)	Introduction to Reliability (if possible)	

^{*} Holiday

Grading

Learning attitude/Participation 10%

Homework 14% (HW1: group discussion assignment 8%)

Midterm exams (11/5) 32% Final exam (1/7, 2026) 44%

Note: The grading may be adjusted if there is an online exam.

Notes

1. How to learn Management Science effectively:

- Request leave only for irresistible reasons (e.g., illness or injury).
- Concentrate in class, take notes actively, and try to think logically.
- Carefully review and thoroughly understand the class notes.
- Learn by doing. Enjoy doing homework and exercises from class.
- Regularly review the textbook.
- Ask questions, if any.
- Carefully review your mistakes carefully when correcting answers on exercises and exams.
- 2. Any dishonesty, violation of university rules, or absence from exams without valid reasons must result in a failing grade on this course.
- 3. Learn by doing. Study hard, play hard. As you sow, so will you reap. No pains, no gains.
- 4. Learning attitude is everything.
- 5. The instructor reserves the right to adjust the grades. However, you are guaranteed that your grade will not be adjusted lower. <u>Learning attitude and participation</u> will be decisive factors.
- 6. Please follow the intellectual property instructions and make no illegal copies.
- 7. A useful way to contact me is by e-mail.
- 8. Other information can be found on the Internet at my website:





References

- 1. Asllani, A., 2014, Business Analytics with Management Science: Models and Methods, Pearson FT Press.
- 2. 鄭惟厚 (譯自 Moore, D.S., Statistics: Concepts and Controversies), 1998, 統計, 讓數字說話!, 天下文化。
- 3. 高強, 2008, 贏在問題解決力 (Problem Solving Skills), 天下雜誌。
- 4. 林静宜,2014,鼎泰豐-有溫度的完美,天下文化。
- 5. 大前研一,2015,思考的技術,商周。
- 6. Jensen, P.A. and J.F. Bard, 2003, Operations Research: Models and Methods, Wiley.